



This is to certify that the IT Service Management System of:

New Directions Technologies, Inc. (NDTI)

137 Drummond Ave, Suite A
Ridgecrest CA 93555
United States of America

applicable to:

Corporate internal IT operations, supporting DOD and Federal government programs.

has been assessed and approved by National Quality Assurance, U.S.A., against the provisions of:

ISO/IEC 20000-1:2018

This registration is subject to the company maintaining an IT Service Management System, to the above standard, which will be monitored by NQA.

For and on behalf of NQA, USA



Certificate Number: 15292
EAC Code: 33
Certified Since: March 17, 2014
Valid Until: February 28, 2028
Reissued: March 1, 2025
Cycle Issued: March 1, 2025